



Have You Asked the Right Questions?

| | BW Benchmark Homes | XYZ Contractor |
|--|--------------------------|-------------------|
| Can your Contractor provide you with a list of references? | ✓ | |
| Can your Contractor show you some of their past and in-progress remodeling projects? | ✓ | |
| Will your Contractor provide a construction schedule with a start to finish date? | ✓ | |
| Does your Contractor have a showroom for one-stop convenience for selecting finishes? | ✓ | |
| Does your Contractor have an award-winning customer service department? | ✓ | |
| Is your Contractor knowledgeable and certified in Green Build practices, a member of both the Florida Green Build Coalition and the NAHB Certified Green Professionals? | ✓ | |
| Will your Contractor meet the requirements as set forth in the National Association of Homebuilders' Residential Construction Performance Guidelines for Professional Builders and Remodelers? | ✓ | |
| Will your Contractor start with only a small deposit and draw on a completed work basis? | ✓ | |
| Has your Contractor received any national recognition? | ✓ | |
| Will your Contractor provide you a Certificate of Insurance in the name of their business and confirm Worker's Compensation coverage? | ✓ | |
| Is your Contractor a state licensed Contractor specializing in construction and remodeling for a minimum of 39-years? | ✓ | |
| Will your Contractor provide notarized Lien Releases if requested, to protect your property from the Florida Mechanics Lien laws? | ✓ | |
| Is your Contractor registered with the Better Business Council? | ✓ | |
| Will your Contractor have a team of professionals you feel you can talk to and that will be fair with you on issues that may come up during the construction phase? | ✓ | |
| Will you speak with a live person when you call during business hours and are you comfortable that your calls will be returned promptly? | ✓ | |
| Does your Contractor list a physical office address? | ✓ | |
| Do you feel you can trust your Contractor with your home and family? | ✓ | |